



C I T Y O F
RENO
Memorandum

DATE: July 18, 2025

TO: Mayor and City Council

THROUGH: Jackie Bryant, City Manager

FROM: Esha Singh, Office Assistant II

DEPT: City Manager's Office

SUBJECT: Weekly Reports: Public Records Requests, Media Requests, and Code Enforcement Service Requests

A handwritten signature in black ink, appearing to read "Jackie Bryant".

This memorandum includes weekly reports from the City Clerk's Office, Strategic Communications, and Code Enforcement to the Mayor and City Council for July 11, 2025 through July 17, 2025.

The following reports are attached:

- Public records requests received by the City Clerk's Office (attachment A)
- Weekly media requests received by Communications (attachment B)
- Weekly code enforcement service requests received by Code Enforcement (attachment C)

Weekly Report

Run Date: 07/18/2025 2:05 AM

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P006333-071125	7/11/2025	Tammy Roberts	Police Department Records			Background Request
P006334-071125	7/11/2025	Jody Holmes	Police Department Records			Police Report
P006335-071125	7/11/2025	FIREARMSHELP@DPS.ST ATE.NV.US	Police Department Records			Police Report
P006336-071125	7/11/2025	FIREARMSHELP@DPS.ST ATE.NV.US	Police Department Records			Police Report
F006337-071125	7/11/2025	Thomas Snearly	Fire Department Records	Investigation Report		
P006338-071125	7/11/2025	FIREARMSHELP@DPS.ST ATE.NV.US	Police Department Records			Background Request
P006339-071125	7/11/2025	WCHSA CPS	Police Department Records			Police Report
P006340-071125	7/11/2025	WCHSA CPS	Police Department Records			Photos
G006341-071125	7/11/2025	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P006342-071125	7/11/2025	WCHSA CPS	Police Department Records			Police Report
P006343-071125	7/11/2025	WCHSA CPS	Police Department Records			Police Report
G006346-071125	7/11/2025	Kristin Beckett	General Public Records		Billing, Budget, Financial Reports, Vendor Information, Unclaimed Stale Dated Checks	
P006353-071125	7/11/2025	shelly conlin	Police Department Records			Police Report
P006354-071125	7/11/2025	Jenna Garrison	Police Department Records			Police Report
G006355-071125	7/11/2025	Misty Reyes	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P006356-071125	7/11/2025	WCHSA CPS	Police Department Records			Police Report
P006360-071125	7/11/2025	Kristen Nye	Police Department Records			Photos
P006361-071125	7/11/2025	Kristen Nye	Police Department Records			Body Worn Camera Video
P006362-071125	7/11/2025	Amber Havner	Police Department Records			Background Request
G006363-071125	7/11/2025	Amy Steinberg	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P006383-071125	7/11/2025	Chris Jong	Police Department Records			Police Report
P006384-071125	7/11/2025	Mihaela Roman	Police Department Records			Background Request
P006385-071125	7/11/2025	Anastasia Albrecht	Police Department Records			Background Request
P006386-071125	7/11/2025	Dawn Morris	Police Department Records			Background Request
P006387-071225	7/12/2025	Akeela Allen	Police Department Records			Police Report

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P006388-071225	7/12/2025	Jewell Mcneil	Police Department Records			Police Report
P006389-071225	7/12/2025	Kerry Dugan	Police Department Records			Traffic Accident
P006390-071225	7/12/2025	Kerry Dugan	Police Department Records			Police Report
G006395-071225	7/12/2025	Roberto Gonzalez	General Public Records		Other	
P006396-071225	7/12/2025	Roberto Gonzalez	Police Department Records			Background Request
G006397-071225	7/12/2025	gilbert salas	General Public Records		Other	
G006398-071225	7/12/2025	gilbert salas	General Public Records		Other	
P006399-071225	7/12/2025	fbinicsrequest@services.fbi.gov	Police Department Records			Police Report
P006400-071325	7/13/2025	Roberto Gonzalez	Police Department Records			Police Report
P006401-071325	7/13/2025	Jose Ponce	Police Department Records			Photos
G006402-071325	7/13/2025	Roman Mariscal	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P006403-071325	7/13/2025	Tyna Sloan	Police Department Records			Police Report
P006407-071425	7/14/2025	CRU LexisNexis	Police Department Records			Police Report
P006408-071425	7/14/2025	CRU LexisNexis	Police Department Records			Police Report
P006406-071425	7/14/2025	CRU LexisNexis	Police Department Records			Police Report
P006405-071425	7/14/2025	CRU LexisNexis	Police Department Records			Police Report
P006411-071425	7/14/2025	CRU LexisNexis	Police Department Records			Police Report
P006412-071425	7/14/2025	Tammy Roberts	Police Department Records			Background Request
P006413-071425	7/14/2025	Danielle Facemire	Police Department Records			Background Request
P006414-071425	7/14/2025	Danielle Facemire	Police Department Records			Background Request
P006404-071325	7/13/2025	Roberto Gonzalez	Police Department Records			Police Report
P006394-071225	7/12/2025	Nusrat Jahan Disha	Police Department Records			Background Request
P006393-071225	7/12/2025	Kerry Dugan	Police Department Records			Traffic Accident
P006392-071225	7/12/2025	Kerry Dugan	Police Department Records			Police Report
P006391-071225	7/12/2025	Kerry Dugan	Police Department Records			Police Report
P006420-071425	7/14/2025	Michele Moreno	Police Department Records			Police Report
P006421-071425	7/14/2025	Fernan P Dangaran	Police Department Records			Police Report
P006422-071425	7/14/2025	Karen Hoffman	Police Department Records			Police Report
P006423-071425	7/14/2025	Jibriany Ojeda	Police Department Records			Background Request
P006424-071425	7/14/2025	Jibriany Ojeda	Police Department Records			Background Request
G006425-071425	7/14/2025	Ann Sarrategui	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
G006426-071425	7/14/2025	Ann Sarrategui	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G006427-071425	7/14/2025	Ann Sarrategui	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G006428-071425	7/14/2025	Ann Sarrategui	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G006429-071425	7/14/2025	Henry OHair	General Public Records		As-Builts, Easements, Flood Zone	
P006430-071425	7/14/2025	Fernan P Dangaran	Police Department Records			Police Report
P006431-071425	7/14/2025	Alexander Knaak	Police Department Records			Police Report
P006432-071425	7/14/2025	Fernan P Dangaran	Police Department Records			Police Report
P006433-071425	7/14/2025	Anastasia Albrecht	Police Department Records			Background Request
P006434-071425	7/14/2025	Sarah Schroeder	Police Department Records			Photos
P006435-071425	7/14/2025	Zayra Piedra Jimenez	Police Department Records			Photos
P006382-071125	7/11/2025	Shaun Price	Police Department Records			Background Request
P006381-071125	7/11/2025	Hannah Brown	Police Department Records			Traffic Accident
P006380-071125	7/11/2025	OPM	Police Department Records			Background Request
P006379-071125	7/11/2025	OPM	Police Department Records			Background Request
G006440-071425	7/14/2025	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P006441-071425	7/14/2025	WCHSA CPS	Police Department Records			Police Report
F006442-071425	7/14/2025	WADE DIEBNER	Fire Department Records	Investigation Report		
P006378-071125	7/11/2025	OPM	Police Department Records			Background Request
P006377-071125	7/11/2025	OPM	Police Department Records			Background Request
P006376-071125	7/11/2025	OPM	Police Department Records			Background Request
G006375-071125	7/11/2025	Larry Miller	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P006374-071125	7/11/2025	Mitzia Heras-Felix	Police Department Records			Police Report
P006373-071125	7/11/2025	Michelle Cardenas	Police Department Records			Photos
G006449-071425	7/14/2025	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P006450-071425	7/14/2025	WCHSA CPS	Police Department Records			Police Report
P006451-071425	7/14/2025	WCHSA CPS	Police Department Records			Photos

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
G006452-071425	7/14/2025	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P006453-071425	7/14/2025	Darren Nocetti	Police Department Records			Background Request
P006454-071425	7/14/2025	WCHSA CPS	Police Department Records			Police Report
P006372-071125	7/11/2025	EWU Media LLC	Police Department Records			Body Worn Camera Video
P006371-071125	7/11/2025	FIREARMSHELP@DPS.ST ATE.NV.US	Police Department Records			Police Report
P006370-071125	7/11/2025	Rebecca Campbell	Police Department Records			Police Report
G006369-071125	7/11/2025	Anna Henry	General Public Records		Environmental Hazard, Septic Tanks, Oil Spills	
F006368-071125	7/11/2025	Brenda Fradd	Fire Department Records	Incident Report		
P006367-071125	7/11/2025	Peter Kent	Police Department Records			Background Request
P006366-071125	7/11/2025	FIREARMSHELP@DPS.ST ATE.NV.US	Police Department Records			Police Report
G006462-071425	7/14/2025	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P006463-071425	7/14/2025	WCHSA CPS	Police Department Records			Police Report
P006464-071425	7/14/2025	WCHSA CPS	Police Department Records			Photos
P006465-071425	7/14/2025	Tayler Sethman	Police Department Records			Police Report
P006466-071425	7/14/2025	Krisann Rolsma	Police Department Records			Police Report
P006467-071425	7/14/2025	Fernan P Dangaran	Police Department Records			Police Report
P006468-071425	7/14/2025	Fernan P Dangaran	Police Department Records			Police Report
P006469-071425	7/14/2025	Selene Macias	Police Department Records			Police Report
P006470-071425	7/14/2025	WCHSA CPS	Police Department Records			Police Report
P006471-071425	7/14/2025	WCHSA CPS	Police Department Records			Photos
P006472-071425	7/14/2025	Brandon Nyman	Police Department Records			Background Request
P006473-071425	7/14/2025	Brandon Nyman	Police Department Records			Background Request
P006474-071425	7/14/2025	WCHSA CPS	Police Department Records			Police Report
P006475-071425	7/14/2025	Scott Evans	Police Department Records			Traffic Accident
P006476-071425	7/14/2025	Rio Yamat	Police Department Records			Police Report
F006477-071425	7/14/2025	Kelly Orr	Fire Department Records	Incident Report		
P006365-071125	7/11/2025	Amber Havner	Police Department Records			Background Request
P006364-071125	7/11/2025	Amber Havner	Police Department Records			Background Request
G006359-071125	7/11/2025	Kristen Nye	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P006358-071125	7/11/2025	WCHSA CPS	Police Department Records			Photos
G006357-071125	7/11/2025	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	

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P006483-071425	7/14/2025	Francisco Ferreiro	Police Department Records			Police Report
P006484-071425	7/14/2025	Sam Clay	Police Department Records			Police Report
P006485-071425	7/14/2025	Mikaila Marie Lauber	Police Department Records			Police Report
G006486-071425	7/14/2025	Chiranjivi Pagidi	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P006487-071425	7/14/2025	max jaramillo	Police Department Records			Body Worn Camera Video
G006488-071425	7/14/2025	Damien Johnson	General Public Records		Employee Correspondence	
P006489-071425	7/14/2025	EWU Media LLC	Police Department Records			Body Worn Camera Video
P006490-071425	7/14/2025	CRU LexisNexis	Police Department Records			Police Report
P006491-071425	7/14/2025	CRU LexisNexis	Police Department Records			Police Report
P006492-071425	7/14/2025	CRU LexisNexis	Police Department Records			Police Report
P006493-071425	7/14/2025	CRU LexisNexis	Police Department Records			Police Report
P006494-071525	7/15/2025	Tammy Roberts	Police Department Records			Background Request
F006495-071525	7/15/2025	Wendy Digiorno	Fire Department Records	Fire Prevention Records		
G006496-071525	7/15/2025	Wendy Digiorno	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P006352-071125	7/11/2025	Maria Rodriguez	Police Department Records			Traffic Accident
G006351-071125	7/11/2025	Anthony Azenon	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G006350-071125	7/11/2025	Garrett Gardner	General Public Records		Site Plans, Zoning Verifications Reports, Traffic Parking Studies, Land Development Case (LDC)	
F006500-071525	7/15/2025	Alex J Rose	Fire Department Records	Fire Prevention Records		
G006501-071525	7/15/2025	Wendy Digiorno	General Public Records		Environmental Hazard, Septic Tanks, Oil Spills	
P006502-071525	7/15/2025	Fernan P Dangaran	Police Department Records			Police Report
G006503-071525	7/15/2025	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P006504-071525	7/15/2025	WCHSA CPS	Police Department Records			Police Report
G006505-071525	7/15/2025	Alex J Rose	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P006506-071525	7/15/2025	Judy Avila	Police Department Records			Police Report

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P006507-071525	7/15/2025	Fernan P Dangaran	Police Department Records			Police Report
P006508-071525	7/15/2025	Melanie Esperanza	Police Department Records			Body Worn Camera Video
G006349-071125	7/11/2025	Darrin Vaughan	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G006348-071125	7/11/2025	Garrett Gardner	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
F006347-071125	7/11/2025	Garrett Gardner	Fire Department Records	Fire Prevention Records		
P006512-071525	7/15/2025	Kristi Maust	Police Department Records			Background Request
G006513-071525	7/15/2025	Evan Iverson	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P006514-071525	7/15/2025	Evan Iverson	Police Department Records			Police Report
P006515-071525	7/15/2025	Evan Iverson	Police Department Records			Body Worn Camera Video
G006516-071525	7/15/2025	Keri Schnitker-oetken	General Public Records		Other	
G006517-071525	7/15/2025	Delia Paul	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P006518-071525	7/15/2025	Nathan Cranmer	Police Department Records			Police Report
P006332-071125	7/11/2025	Tammy Roberts	Police Department Records			Background Request
P006331-071125	7/11/2025	Jon Long	Police Department Records			Police Report
P006330-071125	7/11/2025	CRU LexisNexis	Police Department Records			Police Report
P006329-071125	7/11/2025	CRU LexisNexis	Police Department Records			Police Report
P006523-071525	7/15/2025	Hannah Pace	Police Department Records			Police Report
G006524-071525	7/15/2025	Dana Miller	General Public Records		Other	
P006525-071525	7/15/2025	Selene Macias	Police Department Records			Police Report
P006526-071525	7/15/2025	Alycia Cranmer	Police Department Records			Police Report
P006328-071125	7/11/2025	CRU LexisNexis	Police Department Records			Police Report
P006327-071125	7/11/2025	CRU LexisNexis	Police Department Records			Police Report
P006326-071125	7/11/2025	CRU LexisNexis	Police Department Records			Police Report
P006325-071125	7/11/2025	CRU LexisNexis	Police Department Records			Police Report
G006531-071525	7/15/2025	Justine L Lotz	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G006532-071525	7/15/2025	Justine L Lotz	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
G006534-071525	7/15/2025	Jade Osterhoudt	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P006535-071525	7/15/2025	Fernan P Dangaran	Police Department Records			Police Report
G006536-071525	7/15/2025	Lindsay Beck	General Public Records		Sewer, GIS Mapping, Storm Drain	
P006537-071525	7/15/2025	Fernan P Dangaran	Police Department Records			Police Report
G006538-071525	7/15/2025	Karim Vellani	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P006539-071525	7/15/2025	Karim Vellani	Police Department Records			Crime Statistics/Clery Report
P006540-071525	7/15/2025	Chandra Zas	Police Department Records			Police Report
G006541-071525	7/15/2025	Jeff Veasley	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
F006324-071125	7/11/2025	CRU LexisNexis	Fire Department Records	Incident Report		
F006323-071125	7/11/2025	CRU LexisNexis	Fire Department Records	Incident Report		
F006322-071125	7/11/2025	CRU LexisNexis	Fire Department Records	Incident Report		
P006409-071425	7/14/2025	CRU LexisNexis	Police Department Records			Police Report
P006410-071425	7/14/2025	CRU LexisNexis	Police Department Records			Police Report
P006415-071425	7/14/2025	Amanda Ciminski	Police Department Records			Police Report
P006416-071425	7/14/2025	Alberto Luperon	Police Department Records			Police Report
G006417-071425	7/14/2025	K Banks	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P006550-071525	7/15/2025	FIREARMSHELP@DPS.ST ATE.NV.US	Police Department Records			Background Request
G006551-071525	7/15/2025	Veronica York	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P006552-071525	7/15/2025	Veronica York	Police Department Records			Police Report
P006553-071625	7/16/2025	CRU LexisNexis	Police Department Records			Police Report
G006546-071525	7/15/2025	Kathy Cross	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P006547-071525	7/15/2025	Gisela Carrillo	Police Department Records			Police Report
P006548-071525	7/15/2025	FIREARMSHELP@DPS.ST ATE.NV.US	Police Department Records			Background Request
U006418-071425	7/14/2025		Unrecognized Email			
U006419-071425	7/14/2025		Unrecognized Email			

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P006436-071425	7/14/2025	Carla McLaughlin	Police Department Records			Police Report
P006560-071625	7/16/2025	CRU LexisNexis	Police Department Records			Police Report
P006561-071625	7/16/2025	Monica Coleman	Police Department Records			Background Request
P006562-071625	7/16/2025	Monica Coleman	Police Department Records			Background Request
P006563-071625	7/16/2025	Monica Coleman	Police Department Records			Background Request
G006564-071625	7/16/2025	Amy Marie Guinan	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P006565-071625	7/16/2025	Gene Aquino	Police Department Records			Police Report
P006566-071625	7/16/2025	Madeliene Mathews	Police Department Records			Police Report
G006567-071625	7/16/2025	Madeliene Mathews	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P006568-071625	7/16/2025	Tammy Roberts	Police Department Records			Background Request
P006569-071625	7/16/2025	Tammy Roberts	Police Department Records			Background Request
G006570-071625	7/16/2025	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P006571-071625	7/16/2025	WCHSA CPS	Police Department Records			Police Report
G006572-071625	7/16/2025	Delmira (Lina) Leal	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G006573-071625	7/16/2025	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G006437-071425	7/14/2025	Theresa Simpson	General Public Records		Other	
F006438-071425	7/14/2025	Theresa Simpson	Fire Department Records	Fire Prevention Records		
P006439-071425	7/14/2025	Jasmine Barraza	Police Department Records			Police Report
G006443-071425	7/14/2025	River Jordan	General Public Records		Business License	
P006444-071425	7/14/2025	Nai T	Police Department Records			RPD: Policies, General Orders (G.O.'s), Budget, or Admin Records
G006579-071625	7/16/2025	Shellie Johnson	General Public Records		As-Builts, Easements, Flood Zone	
P006580-071625	7/16/2025	Anthony Svendsen	Police Department Records			Background Request
P006581-071625	7/16/2025	Israel Sotelo	Police Department Records			Police Report
P006582-071625	7/16/2025	THALIA MENDOZA	Police Department Records			Police Report
P006583-071625	7/16/2025	Jenna Garrison	Police Department Records			Police Report
P006584-071625	7/16/2025	Whitney Hoote	Police Department Records			Police Report
G006585-071625	7/16/2025	Nathan Robison	General Public Records		Sewer, GIS Mapping, Storm Drain	
P006586-071625	7/16/2025	Jenae O'boyle	Police Department Records			Traffic Accident
P006587-071625	7/16/2025	Sheila Guzzetta	Police Department Records			Background Request
P006588-071625	7/16/2025	Graciela Avila	Police Department Records			Police Report

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P006589-071625	7/16/2025	Nathalie Sophia Morelli	Police Department Records			Police Report
P006590-071625	7/16/2025	THALIA MENDOZA	Police Department Records			Photos
G006591-071625	7/16/2025	Sally Turek	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P006592-071625	7/16/2025	Kerry Dugan	Police Department Records			Traffic Accident
P006593-071625	7/16/2025	Kerry Dugan	Police Department Records			Traffic Accident
P006594-071625	7/16/2025	Kerry Dugan	Police Department Records			Police Report
G006595-071625	7/16/2025	Samantha Ryan	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P006596-071625	7/16/2025	Kerry Dugan	Police Department Records			Traffic Accident
P006597-071625	7/16/2025	Kerry Dugan	Police Department Records			Traffic Accident
F006598-071625	7/16/2025	Kerry Dugan	Fire Department Records	Investigation Report		
P006599-071625	7/16/2025	Kerry Dugan	Police Department Records			Traffic Accident
P006600-071625	7/16/2025	Investigator Rick Brown	Police Department Records			Background Request
G006601-071625	7/16/2025	Anna Henry	General Public Records		Phase I Environmental Site Assessment (Does not include Fire records)	
G006602-071625	7/16/2025	max jaramillo	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P006603-071625	7/16/2025	K Banks	Police Department Records			Police Report
P006604-071625	7/16/2025	Stephanie Laningham	Police Department Records			Police Report
G006445-071425	7/14/2025	Mariane Nolte	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P006446-071425	7/14/2025	Max Larnerd	Police Department Records			Police Report
G006447-071425	7/14/2025	Karl Feigley	General Public Records		Employee Correspondence	
G006448-071425	7/14/2025	Karl Feigley	General Public Records		Employee Correspondence	
P006455-071425	7/14/2025	WCHSA CPS	Police Department Records			Photos
P006456-071425	7/14/2025	DeWayne Lofton	Police Department Records			Background Request
G006457-071425	7/14/2025	Monica Moreno	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P006458-071425	7/14/2025	Katie Licon	Police Department Records			Crime Statistics/Clery Report
F006613-071625	7/16/2025	Steven O'Brien	Fire Department Records	Incident Report		

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
G006614-071625	7/16/2025	Bob Conrad	General Public Records		Billing, Budget, Financial Reports, Vendor Information, Unclaimed Stale Dated Checks	
G006615-071625	7/16/2025	Amy Marie Guinan	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P006616-071625	7/16/2025	OPM	Police Department Records			Background Request
P006617-071625	7/16/2025	OPM	Police Department Records			Background Request
P006618-071625	7/16/2025	OPM	Police Department Records			Background Request
P006619-071625	7/16/2025	OPM	Police Department Records			Background Request
P006620-071625	7/16/2025	Greg Rodriguez	Police Department Records			Police Report
P006621-071625	7/16/2025	FBI NICS fbnicsequest@services.fbi.gov	Police Department Records			Police Report
P006622-071625	7/16/2025	Joanna Briese	Police Department Records			Traffic Accident
P006623-071625	7/16/2025	Michael Zumwalt	Police Department Records			Body Worn Camera Video
P006624-071725	7/17/2025	CRU LexisNexis	Police Department Records			Police Report
P006625-071725	7/17/2025	CRU LexisNexis	Police Department Records			Police Report
P006626-071725	7/17/2025	CRU LexisNexis	Police Department Records			Police Report
P006627-071725	7/17/2025	Cesar Gonzalez	Police Department Records			Traffic Accident
P006628-071725	7/17/2025	David Mendoza	Police Department Records			Police Report
G006629-071725	7/17/2025	Lane McQuatt	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P006631-071725	7/17/2025	Rebekah Alcantara	Police Department Records			Background Request
P006632-071725	7/17/2025	Alexis Smith	Police Department Records			Background Request
P006633-071725	7/17/2025	Luis Gonzalez	Police Department Records			Police Report
P006634-071725	7/17/2025	Russell Medeiros	Police Department Records			Background Request
F006635-071725	7/17/2025	Michael Doughty	Fire Department Records	Incident Report		
P006636-071725	7/17/2025	Selene Macias	Police Department Records			Police Report
P006637-071725	7/17/2025	max jaramillo	Police Department Records			Body Worn Camera Video
P006638-071725	7/17/2025	Karim Vellani	Police Department Records			Police Report
P006639-071725	7/17/2025	Karim Vellani	Police Department Records			Police Report
P006640-071725	7/17/2025	Fernan P Dangaran	Police Department Records			Police Report
P006641-071725	7/17/2025	Andrew Hess	Police Department Records			Background Request
P006642-071725	7/17/2025	CLAUDIA PEREZ	Police Department Records			Form I-918/U-Visa
P006643-071725	7/17/2025	Bryanda Ramirez	Police Department Records			Traffic Accident
P006644-071725	7/17/2025	Fernan P Dangaran	Police Department Records			Police Report

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
G006645-071725	7/17/2025	Hawah Ahmad	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P006459-071425	7/14/2025	Katie Licon	Police Department Records			Police Report
P006460-071425	7/14/2025	Scott Chandler	Police Department Records			Crime Statistics/Clery Report
P006461-071425	7/14/2025	Kelly Culp	Police Department Records			Police Report
P006478-071425	7/14/2025	Michael Cabrera	Police Department Records			Police Report
P006479-071425	7/14/2025	Nicholas Baker	Police Department Records			Police Report
P006480-071425	7/14/2025	Stephanie Laningham	Police Department Records			Police Report
P006481-071425	7/14/2025	Fernan P Dangaran	Police Department Records			Police Report
F006482-071425	7/14/2025	Celina Landaverde	Fire Department Records	Incident Report		
G006497-071525	7/15/2025	Wendy Digiorno	General Public Records		Site Plans, Zoning Verifications Reports, Traffic Parking Studies, Land Development Case (LDC)	
P006498-071525	7/15/2025	James Womack	Police Department Records			Background Request
P006499-071525	7/15/2025	Fernan P Dangaran	Police Department Records			Police Report
P006509-071525	7/15/2025	Austin Diele	Police Department Records			Traffic Accident
P006510-071525	7/15/2025	Anastasia Albrecht	Police Department Records			Background Request
P006511-071525	7/15/2025	Cali Tintinger	Police Department Records			Traffic Accident
P006519-071525	7/15/2025	Azalee Pratt	Police Department Records			Police Report
G006520-071525	7/15/2025	Klara Martone	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P006521-071525	7/15/2025	FIREARMSHELP@DPS.ST ATE.NV.US	Police Department Records			FBI NICS
P006522-071525	7/15/2025	Investigator Rick Brown	Police Department Records			Background Request
G006527-071525	7/15/2025	Rich Kyre	General Public Records		Agreements, Contracts, Clerk's Letters, Ordinances, Resolutions	
G006528-071525	7/15/2025	Louise Baskin	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P006529-071525	7/15/2025	Jose Ricardo Alarcon duarte	Police Department Records			Background Request
P006530-071525	7/15/2025	Jose Ricardo Alarcon duarte	Police Department Records			Background Request
P006542-071525	7/15/2025	William Tubbs	Police Department Records			Police Report
P006543-071525	7/15/2025	Erika Sdobnev	Police Department Records			Police Report
P006544-071525	7/15/2025	Richard Lauritson	Police Department Records			Police Report
P006545-071525	7/15/2025	Ramon Plasencia	Police Department Records			Police Report
P006555-071625	7/16/2025	CRU LexisNexis	Police Department Records			Police Report

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P006556-071625	7/16/2025	CRU LexisNexis	Police Department Records			Police Report
P006549-071525	7/15/2025	EWU Media LLC	Police Department Records			Body Worn Camera Video
P006554-071625	7/16/2025	CRU LexisNexis	Police Department Records			Police Report
P006557-071625	7/16/2025	CRU LexisNexis	Police Department Records			Police Report
P006558-071625	7/16/2025	CRU LexisNexis	Police Department Records			Police Report
P006559-071625	7/16/2025	CRU LexisNexis	Police Department Records			Police Report
P006574-071625	7/16/2025	WCHSA CPS	Police Department Records			Police Report
G006575-071625	7/16/2025	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P006576-071625	7/16/2025	WCHSA CPS	Police Department Records			Police Report
P006577-071625	7/16/2025	WCHSA CPS	Police Department Records			Photos
P006578-071625	7/15/2025	Karim Vellani	Police Department Records			Crime Statistics/Clery Report
G006605-071625	7/16/2025	Ally Ibarra	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P006606-071625	7/16/2025	Stephanie Laningham	Police Department Records			Police Report
P006607-071625	7/16/2025	fbincsrequest@services.fbi.gov	Police Department Records			FBI NICS
P006608-071625	7/16/2025	Rachel li	Police Department Records			Police Report
G006609-071625	7/16/2025	Ally Ibarra	General Public Records		Reno Direct Calls/Complaints	
U006610-071625	7/16/2025		Unrecognized Email			
P006611-071625	7/16/2025	Audrey DeRuiter	Police Department Records			Police Report
P006612-071625	7/16/2025	Lynn Grimes	Police Department Records			Police Report
G006646-071725	7/17/2025	Veronica York	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G006647-071725	7/17/2025	Cortney Terry	General Public Records		Other	
F006648-071725	7/17/2025	Cortney Terry	Fire Department Records	Fire Prevention Records		
G006649-071725	7/17/2025	Dilyn Rooker	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P006650-071725	7/17/2025	Solan Martines-Oda	Police Department Records			Background Request
G006651-071725	7/17/2025	max jaramillo	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P006652-071725	7/17/2025	ERIC DENIS KOTHSTEIN	Police Department Records			Background Request
P006653-071725	7/17/2025	Graham Dollarhide	Police Department Records			Traffic Accident
P006654-071725	7/17/2025	max jaramillo	Police Department Records			Body Worn Camera Video

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
G006655-071725	7/17/2025	Steve Makris	General Public Records		As-Builts, Easements, Flood Zone	
P006656-071725	7/17/2025	Debra Dickinson	Police Department Records			Police Report
F006657-071725	7/17/2025	George Nijrich	Fire Department Records	Incident Report		
P006658-071725	7/17/2025	Kerry Dugan	Police Department Records			Traffic Accident
P006659-071725	7/17/2025	Maryann Vazquez	Police Department Records			Background Request
P006661-071725	7/17/2025	Fernan P Dangaran	Police Department Records			Police Report
G006662-071725	7/17/2025	Sara Telleen	General Public Records		As-Builts, Easements, Flood Zone	
P006663-071725	7/17/2025	Cari Moss	Police Department Records			Police Report
G006664-071725	7/17/2025	Jaspreet Kaur	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P006665-071725	7/17/2025	Ashley Mora	Police Department Records			Police Report
P006666-071725	7/17/2025	Diana Maley	Police Department Records			Police Report
G006667-071725	7/17/2025	The Verge Apartments	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P006668-071725	7/17/2025	The Verge Apartments	Police Department Records			Police Report
P006669-071725	7/17/2025	Diana Maley	Police Department Records			Police Report
P006670-071725	7/17/2025	Jessica Mendoza	Police Department Records			Photos
P006671-071725	7/17/2025	Eric Kulisch	Police Department Records			Police Report
P006673-071725	7/17/2025	Anna Weakland	Police Department Records			Police Report
G006674-071725	7/17/2025	Judy Crawford	General Public Records		Sewer, GIS Mapping, Storm Drain	
G006675-071725	7/17/2025	Roberta Halliburton	General Public Records		Other	
P006676-071725	7/17/2025	Natalie Cozzi	Police Department Records			Body Worn Camera Video
P006677-071725	7/17/2025	Donna Stoller	Police Department Records			Traffic Accident
P006678-071725	7/17/2025	Maria Garcia	Police Department Records			Police Report
G006679-071725	7/17/2025	Nathaniel Benjamin	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P006680-071725	7/17/2025	Nikhil Bhatnagar	Police Department Records			Police Report
P006681-071725	7/17/2025	Stephanie Kafton	Police Department Records			Police Report
P006682-071725	7/17/2025	Anna Brahs	Police Department Records			Background Request
P006683-071725	7/17/2025	Amanda Anderson	Police Department Records			Police Report
P006684-071725	7/17/2025	OPM	Police Department Records			Background Request
P006685-071725	7/17/2025	OPM	Police Department Records			Background Request

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P006686-071725	7/17/2025	OPM	Police Department Records			Background Request

Requests to City of Reno Media Line (775-430-5005)

July 11, 2025 - July 17, 2025

Received	Request Type	Name	Media Outlet	City Dept	Request
July 17 2025 09:48PM	M	N/A	KTVN 2	RFD	Brush Fire Silver Lake Rd.
July 17 2025 04:12PM	E	Bob	This is Reno	City of Reno	Waste Management Contract
July 17 2025 03:15PM	E	Bob	This is Reno	City of Reno	Road Paving on Wells Ave.
July 17 2025 09:29AM	E	Issmar	Univision Reno	City of Reno	Potholes at Sutro St. Question
July 16 2025 06:55PM	M	N/A	KTVN 2	RFD	Fire Gold Ranch Road
July 16 2025 06:37PM	M	Sam	KRNV 4/KRXI 11	RFD	Fire Gold Ranch Road
July 16 2025 02:29PM	M	David	KOLO 8	RPD	Police Activity Moana Ln./I580
July 16 2025 02:21PM	M	Jaedyn	Reno Gazette Journal	City of Reno	Construction Trailer Near Believe Plaza
July 16 2025 12:17PM	M	Issmar	Univision Reno	RPD	Vehicle Crash in Front of Car Dealership
July 16 2025 12:13PM	M	Jaden	KTVN 2	City of Reno	Revival Property History
July 16 2025 10:18AM	M	Ben	KRNV 4/KRXI 11	City of Reno	TIF Follow-up Question
July 16 2025 09:45AM	M	Jessica	KTVN 2	RFD	Firefighters Hot Weather Safety
July 16 2025 09:23AM	M	Issmar	Univision Reno	RPD	Vehicle Crash in Front of Car Dealership
July 15 2025 08:50PM	M	N/A	KTVN 2	RPD	Rollover Crash S. McCarran/Plumb Lane
July 15 2025 09:13PM	M	N/A	KTVN 2	RFD	Vehicle Crash McCarran/Plumb Lane
July 15 2025 02:10PM	M	Ally	KUNR	City of Reno	Rollin' Reno Follow-up Question
July 15 2025 11:15AM	M	Amy	KTVN 2	RFD	Vegetation Fire Evans Ave./E. 8th Street
July 15 2025 10:10AM	M	Joe	KRNV 4/KRXI 11	City of Reno	Redevelopment Agency PR Contract
July 14 2025 08:02PM	M	Sam	KRNV 4/KRXI 11	RFD	Fire Chimney Road/Sun Valley
July 14 2025 02:09PM	M	David	KOLO 8	RPD	Possible Stabbing Virginia Street
July 14 2025 02:07PM	M	Denise	KOLO 8	RPD	Possible Stabbing Virginia Street
July 14 2025 10:57AM	M	Miravette	Univision Reno	RPD	Pedestrian Downtown Stats
July 14 2025 06:47AM	M	Angela	KOLO 8	RPD	Possible Stabbing Virginia Street
July 14 2025 06:03AM	M	Kelly	KTVN 2	RPD	Possible Stabbing Virginia Street
July 12 2025 07:44PM	M	Justin	KTVN 2	RFD	Water Rescue E. 2nd Street
July 12 2025 04:20PM	M	N/A	KTVN 2	RFD	Hazmat Situation Offenhauser Drive
July 11 2025 05:25PM	M	N/A	KRNV 4/KRXI 11	RPD	Possible Stabbing Red Rock
July 11 2025 04:28PM	M	Amy	KTVN 2	RFD	Vehicle Crash Hartford Way/Plumb Lane
July 11 2025 03:44PM	M	Ryan	KTVN 2	City of Reno	Roundabout Verdi Question
July 11 2025 03:44PM	M	Jayde	KOLO 8	City of Reno	Permits, NW Dog Park, and Art Interviews
July 11 2025 08:51AM	E	Melanie	KRNV 4/KRXI 11	City of Reno	House Party Plays the Tracks
July 11 2025 08:10AM	M	Angela	KOLO 8	RFD	Water Rescue Sutro Street & Fire Near TMCC
July 11 2025 12:28AM	M	Julia	KOLO 8	RFD	Water Rescue Sutro Street

Report Title: Code Enforcement Service Requests Created Last 7 Days
Run Date and Time: 2025-07-18 00:01:01 Pacific Daylight Time
Run by: Chad Waters
Table name: sn_gsm_service_requests
Query Condition: Assignment group = Code Enforcement AND Created on Last 7 days AND Created < 2025-07-18 00:00:00
Sort Order: Created in ascending order

104 Service Requests

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0095714	Service Request - Sidewalk ObstructionSER0095714	Big bush still blocking sidewalk this was NOT completed per the city's request to be back behind the sidewalk and they have failed to remove it properly as told by City of Reno per our NRS codes for having the privilege of sidewalks installed in our neighborhood.	4066 Weeping Willow Ct, Reno, NV 89502	Closed	Code Enforcement	2025-07-11 09:05:38	
SER0095715	Service Request - Sidewalk ObstructionSER0095715	Big bush still overtaking sidewalk and has not been cut back to clear sidewalk.	4076 Weeping Willow Ct, Reno, NV 89502	Open	Code Enforcement	2025-07-11 09:08:57	
SER0095720	Junk trash debris on private propertySER0095720	Per RP owner of property has rebar, construction material, and full garbage bags visible from public right of way in the front yard. This has been happening since the end of May.	660 Caspian Ct, Reno, NV 89521	Open	Code Enforcement	2025-07-11 09:40:16	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0095729	2300 Dickerson-unsecured trash SER0095729	The reporting party advises that there is a unsecured dumpster on this property that is causing trash to be scattered throughout the neighborhood	2300 Dickerson Rd, Reno, NV 89503	Closed	Code Enforcement	2025-07-11 10:22:48	
SER0095734	Yard Concern-720 Ruby Ave SER0095734	Please reference, SER0093554. The reporting party believes this yard is not in compliance and would like for this department to revisit.	720 Ruby Ave, Reno, NV 89503	Closed	Code Enforcement	2025-07-11 10:29:26	
SER0095735	Yard Issue-730 Ruby Ave SER0095735	Please reference, SER0093355. Per the reporting party, they believe this property is not in compliance. The weeds are starting near the white fence and sidewalk, towards the property.	730 Ruby Ave, Reno, NV 89503	Closed	Code Enforcement	2025-07-11 10:32:18	
SER0095743	Service Request - Shopping Cart Abatement SER0095743	Abandoned shopping carts at The Reno-Sparks Convention Center	4590 Kietzke Ln, Reno, NV 89502	Closed	Code Enforcement	2025-07-11 11:16:51	
SER0095762	1650 E 4th St- Hot water SER0095762	386-732-8732 The reporting party advises that there is an issue with the entire building not having hot water.	1650 E 4th St, Reno, NV 89512	Closed	Code Enforcement	2025-07-11 13:18:13	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0095765	480 Galletti Way SER0095765	The reporting party is advising there are about 40 shopping carts building number 21. It is a State of Nevada property. If you have any questions you can Randell, 775-688-2125		Cancelled	Code Enforcement	2025-07-11 13:39:51	
SER0095768	1123 E 6th St - Health Dept Assistance Request SER0095768	Please open a case for 1123 E 6th and assign it to me. I received a call from Jim English, who informed me that his supervisor is currently on site and has discovered individuals living out of the store. They are planning to close it down.	1123 E 6th St, Reno, NV 89512	Open	Code Enforcement	2025-07-11 13:42:43	
SER0095778	Rental Issues - 6200 Meadowood Mall Cir #641 SER0095778	Apartment flooded in June, and the property manager has not cleaned the apartment, she has asked the property manager since June but nothing has been done. Corazon - 775-450-6185	6155 Neil Rd, Reno, NV 89511	Closed	Code Enforcement	2025-07-11 14:56:25	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0095780	13900 Stead Blvd - Illegal DumpingSER0095780	Morning, we have recently spent a lot of money cleaning up and installing deterrents for illegal dumping on our property at 13870 Stead. It now seems they are dumping on our neighbors land which faces our buildings. Please see attached. Can you please notify that owner to clean his property up. I have attached a picture and site plan for the location.	13900 Stead Boulevard, Reno, NV 89506	Open	Code Enforcement	2025-07-11 14:58:25	
SER0095821	Service Request - Yard issues on private propertySER0095821	Excessive weeds	1540 Kirman Ave, Reno, NV 89502	Open	Code Enforcement	2025-07-12 10:12:59	
SER0095826	Service Request - Building - Vacant/Blighted/Unsecur eSER0095826	This house is abandoned and the weeds are over 8 feet tall. It is a serious fire hazard and I have to complain about this every year. Can someone please let me know if this is even legal?	508 Modoc St, Reno, NV 89509	Open	Code Enforcement	2025-07-12 11:22:58	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0095830	Service Request - Building - Vacant/Blighted/Unsecur reSER0095830	In the property behind Sam's Club in Firecreek Crossing shopping center there are 3 or 4 dead trees and dead shrubs. With the recent fires in this area caused by homeless people it is very dangerous to our community to have these dead trees on this property. Sam's Club is responsible for the property to the side of and behind their store to Redfield Parkway.	4835 Kietzke Ln, Reno, NV 89509	Open	Code Enforcement	2025-07-12 12:06:01	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0095851	Landscaping Concerns on SocratesSER0095851	<p>Hi Reno Direct! Please see attached photos from a constituent in University Heights regard's landscaping. I appreciate your help. Thank you. -Kathleen</p> <p>The members of the Landscape Committee are very concerned about the firehazard/eyesore above the railroad tracks on Socrates Drive. In the past, a Russian Olive (photo on right)</p> <p>had raised the sidewalk, and the city had to replace the sidewalk.</p> <p>Thanks for your attention to this matter,</p> <p>Linda Good</p> <p>Get Outlook for iOS [https://aka.ms/o0ukef]</p>	895 Isis Ct, Reno, NV 89512	Open	Code Enforcement	2025-07-13 12:10:28	
SER0095853	Service Request - Homeless Concerns on Private PropertySER0095853	Homeless person broke into 2 trailers,a barn, and a shed. He set up a bed in the shed between the two trailers.	5445 N Virginia St, Reno, NV 89506	Closed	Code Enforcement	2025-07-13 13:44:18	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0095860	Service Request - Building - Vacant/Blighted/Unsecured reSER0095860	The outside pool at the old Harrah's Casino is green and will start causing mosquitos if it isnt already. The pigeons are currently using it as a bath.	219 University Way, Reno, NV 89501	Closed	Code Enforcement	2025-07-13 19:05:41	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0095870	RE: 1120 & 1122 Gordon Ave, Reno 89509SER0095870	<p>Hi,</p> <p>I moved into my rental unit (1120 Gordon Ave) on Wednesday, July 9, 2025..</p> <p>I'm requesting an urgent inspection due to serious safety, health, and habitability concerns, some involving undisclosed chemical exposure and my well-being.</p> <p>Summary of Issues:</p> <p>1.</p> <p>Undisclosed chemical exposure – The unit below mine was chemically treated and declared uninhabitable on Tuesday, July 8, the day before I moved in. The landlord did not immediately</p>	1100 Gordon Ave, Reno, NV 89509	Closed	Code Enforcement	2025-07-14 05:29:11	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		disclose this, and I began smelling the fumes upon move-in. 2.					
		Health symptoms – I have asthma, and since moving in I’ve experienced headaches, chest tightness, and breathing issues. My dogs are also showing signs of illness. 3.					
		Unsafe bathroom remediation – Mold was present on the sill, and the landlord sprayed unknown chemicals despite my asthma, then sealed it with caulk instead of proper remediation. 4.					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		No cooling in primary living/sleeping areas – The front bedroom and bathroom lack AC or ventilation, causing temperatures to rise into the high 80s during heat waves (100°F outside). 5.					
		Non-functional bathroom window and no fan – Heat and moisture are trapped without ventilation; even toothpaste is melting. 6.					
		Unsecured shared door with exposed insulation – The interior door to the adjacent unit has no lock, is poorly sealed with exposed yellow insulation, and presents both					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		security and contamination risks. 7.					
		Refrigerator malfunction – Fails to maintain safe food temperatures (either freezing or spoiling items). 8.					
		Pet hazard – The “pet-friendly” yard is covered in large, sharp rocks that physically injure my dogs, making it unusable.					
		These conditions pose serious health and safety hazards and seem to violate multiple aspects of housing habitability codes.					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
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I am requesting an on-site inspection as soon as possible, and I'm ready to provide photos and additional documentation as needed.

Thank you for your immediate attention.

Best regards,

Amber Terry

530-407-6497

amb0pup@gmail.com

SER0095887	4369 Pescado Way-tree blocking sidewalk SER0095887	The reporting party advises that there is a tree in the front yard of this property is overgrown and blocking the sidewalk	4369 Pescado Way, Reno, NV 89502	Open	Code Enforcement	2025-07-14 08:10:08	
SER0095895	Service Request - Yard issues on private property SER0095895	Dead pine tree along Grant Drive	600 W Peckham Ln, Reno, NV 89509	Open	Code Enforcement	2025-07-14 08:27:54	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0095896	Service Request - Zoning Issues with a BusinessSER0095896	The above address has a mechanic shop being run out of it. They constantly have cars parked in the one-way service road being worked on that block access and are hostile when asked to move so we can get to our own houses. They also drive the opposite direction to the one-way multiple times per day.	7516 Cumberland Cir, Reno, NV 89511	Open	Code Enforcement	2025-07-14 08:28:44	
SER0095908	601 Spokane St. SER0095908	The building at 601spokane street Reno. Is not being used in the way it was designed to be used. And for this reason I'm being subjected loud noise and awful smells. The front door were the office should be located. Is the back door. And backdoor is being used as front door office.	601 Spokane St, Reno, NV 89512	Closed	Code Enforcement	2025-07-14 09:29:33	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0095926	Nuisance-385 Cortono DriveSER0095926	Per the reporting party, there is a dirt bike located on the front lawn of this residence. Additionally, a gas tank next to it with a strong odor. Per the reporting party, there is a boat on the driveway that has the hitch encroaching onto the sidewalk and creating safety concern.	385 Cortono Dr, Reno, NV 89521	Closed	Code Enforcement	2025-07-14 10:26:16	
SER0095928	Nuisance-385 Cortono DriveSER0095928	Per the reporting party, there is a boat on the driveway that has the hitch encroaching onto the sidewalk and creating safety concern.	385 Cortono Dr, Reno, NV 89521	Closed	Code Enforcement	2025-07-14 10:33:14	
SER0095934	Homeless Encampment on Private Property- 2255 W 4th StreetSER0095934	Four encampments located in the Orr Ditch.	2255 West 4Th Street, Reno, NV 89503	Closed	Code Enforcement	2025-07-14 10:46:52	
SER0095937	Service Request - Sidewalk ObstructionSER0095937	There is a small tree that is completely blocking the sidewalk and several rabbit brush bushes that are halfway blocking the sidewalk. This is east of 1140 Belford on the property that has the gravel walking path, which I believe is City of Reno property.	1140 Belford Rd, Reno, NV 89509	Open	Code Enforcement	2025-07-14 10:50:14	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0095939	Service Request - Sidewalk ObstructionSER0095939	Several small trees (wild Chinese elms) are completely blocking the sidewalk. It is in front of 1145 Belford, but this may be a City of Reno property or some sort of easement.	1145 Belford Rd, Reno, NV 89509	Open	Code Enforcement	2025-07-14 11:05:41	
SER0095941	Service Request - Homeless Concerns on Private PropertySER0095941	At the NW corner of the building facing Gentry Way there is an encampment with between 1-4 individuals blocking our fire exit daily between 8AM - 5PM. It is in our breezeway between the charter school and our fire exit. They are either lying against the door, or blocking the door with belongings. Drug use witnessed on several occasions, including today at 10:45 AM.	240 Gentry Way, Reno, NV 89502	Closed	Code Enforcement	2025-07-14 11:07:10	
SER0095946	Service Request - Sidewalk ObstructionSER0095946	A large tree in the backyard is drooping down over the fence and blocking the sidewalk on Sharon Way.	1090 Pineridge Dr, Reno, NV 89509	Open	Code Enforcement	2025-07-14 11:11:11	
SER0095957	Shopping Carts - 1492 E 11th StSER0095957	The reporting party is advising that there are three shopping carts on the side of 1492 E 11th St.	1490 E 11th St, Reno, NV 89512	Closed	Code Enforcement	2025-07-14 11:36:39	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0095959	Service Request - Shopping Cart AbatementSER0095959	4 carts	255 W Peckham Ln, Reno, NV 89509	Closed	Code Enforcement	2025-07-14 11:37:39	
SER0095960	Nuisance on Private Property - 043-311-42SER0095960	The reporting party is advising that the retaining wall is damaged and drainage on 043-311-42 is backed up, vegetation is overgrown, and needs to be cleaned out. This is an HOA maintained area. HOA has been made aware, but not addressing this concern.		Closed	Code Enforcement	2025-07-14 11:46:39	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0095968	2315 Tripp Drive SER0095968	<p>2315 Tripp Drive</p> <p>There is a huge tree that constantly drops stuff on the sidewalk. I would appreciate it if the neighbors would keep their sidewalk clean so that I don't have to worry about slipping on this debris. I've had to report this before.</p> <p>Thelma</p> <p>----- Forwarded message ----- From: Thelma aka Jeanie Pratt <jeanie151515@gmail.com> Date: Wed, Jul 9, 2025 at 5:33 PM Subject: 2015? To: Thelma aka Jeanie Pratt <jeanie151515@gmail.com></p>	2315 Tripp Dr, Reno, NV 89512	Open	Code Enforcement	2025-07-14 12:17:27	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0095986	4855 Kietzke Ln - Dead TreesSER0095986	Per Urban Forestry: 4855 Kietzke Ln - Hi code, while I was out looking at the SER at Sam's Club I ended up walking the entire property line along Redfield pkwy and identified several more trees and stumps that should be removed and replaced. Ill attach maps of each parcel with the trees locations marked. There's two at 4855 Kietzke Ln. Let me know if there's any other information I can provide. Thanks Casey	4855 Kietzke Ln, Reno, NV 89509	Open	Code Enforcement	2025-07-14 13:30:30	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0095988	4871 Kietzke Ln - Dead TreesSER0095988	<p>Per Urban Forestry - 4871 Kietzke Ln - Hi code, while I was out looking at the SER at Sam's Club I ended up walking the entire property line along Redfield pkwy and identified several more trees and stumps that should be removed and replaced. Ill attach maps of each parcel with the trees locations marked. There's two 4871 Kietzke Ln. Let me know if there's any other information I can provide.</p> <p>Thanks</p> <p>Casey</p>	4871 Kietzke Ln, Reno, NV 89509	Open	Code Enforcement	2025-07-14 13:35:40	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0095990	4879 Kietzke Ln - Dead TreesSER0095990	Per Urban Forestry - 4879 Kietzke Ln - Hi code, while I was out looking at the SER at Sam's Club I ended up walking the entire property line along Redfield pkwy and identified several more trees and stumps that should be removed and replaced. Ill attach maps of each parcel with the trees locations marked. There's one 4879 Kietzke Ln. Let me know if there's any other information I can provide. Thanks Casey	4879 Kietzke Ln, Reno, NV 89509	Open	Code Enforcement	2025-07-14 13:38:29	
SER0095993	Weeds/Junk on Private Property - 3160 Bryan StSER0095993	Per vm: "Hello, I'm calling about 3160. Bryan St. The front yard is full of weeds and then behind that, there's a whole bunch of personal possessions. Stacked in the front yard looks like clothing and garbage bags and all sorts of stuff. So I hope you get after him. Thanks."	3160 Bryan St, Reno, NV 89503	Open	Code Enforcement	2025-07-14 13:46:49	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0095994	Service Request - Nuisance, Not Otherwise ListedSER0095994	Ongoing construction at this address, now there is debris from a torn down fence blocking the sidewalk creating a public safety hazard. Multiple residents walk their dogs and children walk with their parents and this construction debris creates a significant risk if someone falls or even worse gets a hidden nail stuck in their foot.	3470 Lodestar Ln, Reno, NV 89503	Open	Code Enforcement	2025-07-14 13:53:02	
SER0096023	Nuisance on Private Property - 3215 Fairlands DrSER0096023	The reporting party is advising that there are multiple bags of trash, garbage bags, food overflowing, and it has been in the front of the house and side of the garage at 3215 Fairlands Dr for over a year and a half.	3215 Fairlands Dr, Reno, NV 89523	Open	Code Enforcement	2025-07-14 15:23:12	
SER0096036	Service Request - Building - Vacant/Blighted/Unse- reSER0096036	Dead pine tree that is menacing, particularly in fire season.	4890 Warren Way, Reno, NV 89509	Open	Code Enforcement	2025-07-14 17:49:23	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0096038	Service Request - Zoning Issues with a BusinessSER0096038	It appears they are having an outside flea market, with the amount of product they have stacked in the parking lot and the side of the building that everyone has to look at. Is there any means to have them clean up this eyesore?	3400 Kietzke Ln, Reno, NV 89502	Closed	Code Enforcement	2025-07-14 19:11:58	
SER0096040	Service Request - Building - Vacant/Blighted/UnsecuredSER0096040	This property is now an eyesore with overgrown weeds and debris. Can you please hold the landlord responsible to repair this business in disrepair? (Old core in Ford building)	3600 Kietzke Ln, Reno, NV 89502	Closed	Code Enforcement	2025-07-14 19:17:22	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0096059	Encampment at APN: 400-030- 01SER0096059	Per RFD - E8 responded for a reported brush fire near W 4th and Summit ridge today, RF250030233. There we discovered a large, well concealed homeless encampment, with subject attempting to extinguish the fire. This location is at the base of a hill with a mix of continuous vegetation that would extend up to a row of homes. I've included some pictures and a pinned map. Thanks, and please let me know if you'd like any more information. Sincerely, Collin Butcher Captain - Engine 8, C-shift Reno Fire Department	4175 W 4th St, Reno, NV 89523	Open	Code Enforcement	2025-07-15 08:00:51	
SER0096072	Outlast TattooSER0096072	Dumped couch being stored on the private property, near the dumpster	1430 S Wells Ave, Reno, NV 89502	Open	Code Enforcement	2025-07-15 09:23:52	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0096079	Nuisance-1250 Marsh AveSER0096079	Per the reporting party, this house has been vacant for several months as the owners live in California. There appears to be rats coming from this property and creating issues for neighbors.	1250 Marsh Ave, Reno, NV 89509	Open	Code Enforcement	2025-07-15 09:41:57	
SER0096090	880 E plumb - homeless SER0096090	Large homeless camp setup in the parking lot of the old redwood grill.	880 E Plumb Ln, Reno, NV 89502	Closed	Code Enforcement	2025-07-15 10:07:39	
SER0096092	1675 Sky Mountain- Homeless SER0096092	Large homeless camp is back at 1675 Sky Mountain, right under 400 Highland	1675 Sky Mountain Dr, Reno, NV 89523	Closed	Code Enforcement	2025-07-15 10:10:22	
SER0096094	007-283-18- Weeds and shopping carts SER0096094	The reporting party advises that this vacant lot is filled with weeds, homeless, and debris	437 N Arlington Ave, Reno, NV 89503	Open	Code Enforcement	2025-07-15 10:26:43	
SER0096101	Black NA - Parr Cir - Parking Illegally/Abandoned vehicleSER0096101	Second time reporting. The first was closed but vehicle is still there. Has been there for months. Please call me at 775-343-6145 when there.	280 E Parr Blvd, Reno, NV 89512	Closed	Code Enforcement	2025-07-15 10:30:04	
SER0096104	Service Request - Yard issues on private propertySER0096104	Tall weeds, debris, dying bushes and tree	1220 Akard Dr, Reno, NV 89503	Open	Code Enforcement	2025-07-15 10:36:37	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0096129	Misuse of building. Causing nervousness/sicknessS ER0096129	This is for a stop/cancelation of permit com2500088 .at 600 Spokane Street Reno Nevada 89512. Aswell this complaint is in regards to the misuse of the building. This building was designed so that the front office would be adjacent to my front door. Shealding me from noise coming from shop during working hours. What has happened is they have put front door in back of building Aswell office is in back of building. And there using front of building as back of building. Leaving windows and doors open using it as work airea. Exposing myself and my tenants to toxic dust and particles, and awful smells also noise from tools and machinery is beyond executable. The noise is causing nervousness and making me sick. I will eventually loose	600 Spokane St, Reno, NV 89512	Closed	Code Enforcement	2025-07-15 11:55:56	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0096158	Homeless Concerns on Private Property - 004-202-68SER0096158	everything do to noise and nuisance. The reporting party is advising that the homeless are in the ditch at 004-202-68. One individual is screaming at night.		Closed	Code Enforcement	2025-07-15 13:59:11	
SER0096172	Three Shopping Carts - 3050 Lakeside Dr/BrinkbySER0096172	Three shopping carts, one red, one grey, one white, all are empty at the entrance of 3050 Lakeside Dr on Brinkby.	3034 Lakeside Dr, Reno, NV 89509	New	Code Enforcement	2025-07-15 15:15:53	
SER0096182	Service Request - Homeless ConcernsSER0096182	The property is vacant and there's homeless going inside and they're leaving junk everywhere. I think these should be demolished.	839 Sutro St, Reno, NV 89512	Closed	Code Enforcement	2025-07-15 15:35:37	
SER0096189	Service Request - Building - Vacant/Blighted/UnsecuredSER0096189	Apt 44G has a serious mold issue. I tried to let them know children keep coughing and stay sick or other children that visit get sick while there... I want to remain anonymous. Windows baths have black mold even on carpets, tenant lives with 7 children there and I also reported to Child protective services	7350 Silver Lake Rd, Reno, NV 89506	Closed	Code Enforcement	2025-07-15 16:00:47	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0096191	Rental Issues - 695 W 3rd St. #188SER0096191	Sandra Moore - 530-301-9201 Tenant at 695 W. 3rd St #188 calling to find out what is the code enforcement for mold, previous plumbing issues.		Closed	Code Enforcement	2025-07-15 16:23:57	
SER0096202	Service Request - Sidewalk ObstructionSER0096202	Large weedy, woody ' mulberry' extends out from front corner of driveway about 50% of sidewalk width. Must swerve past.	1780 W 7th St, Reno, NV 89503	Open	Code Enforcement	2025-07-15 17:57:15	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0096203	Service Request - Yard issues on private propertySER0096203	Weedy gravel front yard. I removed approx. One cu ft. of goat's heads, which produce sharp, tack-line thorns low to the ground that are notorious for puncturing bicycle tires (also known as (puncture vine). Lookup! GET INTO OET PAWS PAINFUL AND DIFFICULT. This large mat had already spilled into sidewalk, walking bye crunchy goat heads underfoot. Several smaller patches in yard, must uproot or will grow back. Other tall flowering weeds in this yard (neglect) will proliferate in neighborhood. Goatsheads already in driveway 2 houses down. Somebody do their duty, bike lanes pet owners insist	1770 W 7th St, Reno, NV 89503	Open	Code Enforcement	2025-07-15 18:11:54	
SER0096222	Service Request - Shopping Cart AbatementSER0096222	16 shopping carts	4 Th 40 St, Reno, NV 89501	Closed	Code Enforcement	2025-07-16 07:01:05	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0096224	Re: City of Reno's Negligent Response to Biohazard Conditions and Tenant Exposure at 1120 Gordon Ave AveSER0096224	Biohazard Conditions at 1120 Gordon Ave City of Reno Code Enforcement, You failed me. And unless something changes, you will continue to fail others. Your department condemned and walked away from a basement unit with wet sewage still on the floorboards and baseboards, no ventilation, and temperatures in the 90s—turning it into a toxic petri dish. (1122 Gordon Ave) Nobody even checked the unit above it, my unit, before allowing me and my two dogs to move in the very next day. I was told it was safe.	1100 Gordon Ave, Reno, NV 89509	Closed	Code Enforcement	2025-07-16 07:25:07	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		<p>But it wasn't, I became sick in 3 days, my dogs became sick too.</p> <p>You closed the case before the job was even done. The unit below still isn't fully remediated. The sewage damage wasn't resolved. And my upstairs unit has unsealed floors, floor vents, and clear exposure to vapors rising from below.</p> <p>This isn't just a failure of protocol.</p> <p>It's a failure of basic sixth-grade science:</p> <p>-</p> <p>Heat rises.</p> <p>-</p> <p>Moisture breeds mold.</p> <p>-</p> <p>Vapors migrate.</p> <p>AGAIN, You didn't</p>					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		<p>inspect the unit above it, my unit.</p> <p>You didn't verify completion of cleanup in the unit with a biohazard in it.</p> <p>And now you've closed the case and walked away.</p> <p>This is negligence. This is dangerous.</p> <p>And it was up to Code Enforcement, to protect the entire area from a biohazard.</p> <p>Update your protocols.</p> <p>Learn the science.</p> <p>Do your job competently using current technology and scientific knowledge available.</p> <p>FEMA guidelines can help educate your staff and create enforceable codes for biohazard safety.</p> <p>Amber Terry</p>					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		1120 Gordon Ave Reno, NV 89509 530-407-6497 amb0pup@gmail.com					
SER0096236	Service Request - Yard issues on private propertySER0096236	434 highland. The vacant 4 acre lot between cedar and poplar and highland ave. Weeds are so high now. They're was a fire in the tracks next to that lot yesterday. The tree was also on fire. Thankfully it wasn't windy. It would have played out differently. Those weeds on that lot co right up into those trees. They are not healthy trees and will burn easily like the one yesterday. Have them weed abate this place asap. I've made other requests on the homeless camp page. This needs to be addressed immediately	435 Poplar St, Reno, NV 89512	Open	Code Enforcement	2025-07-16 09:00:35	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0096238	Service Request - Homeless Concerns on Private PropertySER0096238	434 highland the lot between cedar and poplar and highland. They are camping in the mounds of dirt. The gate are still not secure at all. Are they doing anything about this. There was a fire yesterday right next to that lot in the tracks a tree was on fire as well. Those trees up there need to be removed as well.	453 Poplar St, Reno, NV 89512	Open	Code Enforcement	2025-07-16 09:05:07	
SER0096239	Service Request - Park Issues - Trash, Vegetation, Lighting, Turf, RepairsSER0096239	The lot between cedar and poplar and highland. There was a fire next to that lot on the tracks yesterday. The trees caught fire. Thankfully there was no wind. There are many more dried out trees up there. There are homeless people all in that lot and on the tracks. It's only s matter of time before they catch that lot on fire. I've made other complaints about this. The lot gates are not secure and they walk thru it all day long and live there.	453 Poplar St, Reno, NV 89512	Open	Code Enforcement	2025-07-16 09:09:27	
SER0096247	Constituent Call Back- 1725 Watt StreetSER0096247	The reporting party would like to speak with this department regarding SER0092849.	1725 Watt St, Reno, NV 89509	Closed	Code Enforcement	2025-07-16 09:58:25	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0096248	Shopping Carts-Brinkby AveSER0096248	Two carts located at the entrance of this apartment unit. Per vendor, shopping carts located on private property.	3050 Lakeside Dr, Reno, NV 89509	Open	Code Enforcement	2025-07-16 10:04:39	
SER0096257	Homeless Concerns on Private Property - 015-193-28SER0096257	The reporting party is advising that there are about five homeless under the trees on 015-193-28.		Closed	Code Enforcement	2025-07-16 11:00:53	
SER0096259	Service Request - Debris on Private PropertySER0096259	Homeless camp and debris located on the private property between 331 and 325 near the stairs. See attached photo.	331 E Liberty St, Reno, NV 89501	Open	Code Enforcement	2025-07-16 11:02:48	
SER0096264	Service Request - Yard issues on private propertySER0096264	Big weeds and debris all along the street up to the housing development.	3100 Orrizonte Ter, Reno, NV 89512	Open	Code Enforcement	2025-07-16 11:09:49	
SER0096265	Rental Issue - 355 Broadway Blvd #21SER0096265	Per tenant - reporting brown water in unit, very visible in the tub. AC unit not working and concerns about the handrailing at the property. Property manager has been made aware of issues. Prime Management (Eugene Lee) 775-247-7138	355 Broadway Blvd, Reno, NV 89502	Closed	Code Enforcement	2025-07-16 11:12:57	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0096270	Service Request - Building - Vacant/Blighted/Unsecur reSER0096270	House has been abandoned for what seems like years. Broken garage windows, house falling apart, weeds and broken lights in the yard. Needs to be addressed and cleaned up.	5159 Driftstone Ave, Reno, NV 89523	Open	Code Enforcement	2025-07-16 11:46:14	
SER0096276	4195 W 7th St- Shopping carts SER0096276	The reporting party advises that there are 20 walmart shopping carts that have been dropped off at this location .	4195 W 7th St, Reno, NV 89503	Closed	Code Enforcement	2025-07-16 12:01:53	
SER0096277	4705 Amber Hill LnSER0096277	Debris, fire hazard, dried vegetation, requesting review from code enforcement	4705 Amber Hill Ln, Reno, NV 89523	Open	Code Enforcement	2025-07-16 12:12:35	
SER0096308	5010 w 7th- overgrown vegetation SER0096308	The reporting party advises that there is overgrown sagebrush on the sidewalk, which is creating an obstruction.	5010 W 7th St, Reno, NV 89523	Closed	Code Enforcement	2025-07-16 14:37:34	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0096316	Shopping Cart-4800 Kietzke LaneSER0096316	The reporting party states that approximately 20 shopping carts are located at the back of the building. They previously spoke with someone regarding having the carts picked up, but were informed that space needed to be cleared first. That step has now been completed, and they are requesting cart removal at this time.	4800 Kietzke Ln, Reno, NV 89502	Closed	Code Enforcement	2025-07-16 15:19:59	
SER0096319	Shopping Cart-3295 S Virginia StreetSER0096319	Four carts are located on the south side of the building.	3295 S Virginia St, Reno, NV 89502	Closed	Code Enforcement	2025-07-16 15:24:26	
SER0096321	Service Request - Shopping Cart AbatementSER0096321	3 abandoned shopping carts are on property.		Closed	Code Enforcement	2025-07-16 15:31:16	
SER0096352	Service Request - Shopping Cart AbatementSER0096352	2 dozen shopping carts	4195 W 7th St, Reno, NV 89503	Closed	Code Enforcement	2025-07-16 21:45:09	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0096371	Service Request - Rental Property IssuesSER0096371	<p>I am requesting that Code Enforcement reopen the case for 1120 and 1122 Gordon Avenue due to confirmed and ongoing biohazard risks.</p> <p>Beginning July 3, 2025, the basement unit (1122) experienced an active raw sewage overflow due to sump pump failure. The tenants reported this to the landlord, who initially refused to call emergency cleanup, blaming the tenants. One of the tenants had a newborn baby, and they were left to clean raw sewage using only Dawn soap.</p> <p>On July 5–6, I moved my belongings into the upstairs unit (1120). At that time, I did not notice any odor, as no chemical treatments had yet been used, and the sewage had not been cleaned. I left the next day, exhausted from moving.</p> <p>On July 8, Paul Davis</p>	501 W 1st St, Reno, NV 89503	Closed	Code Enforcement	2025-07-17 08:02:58	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		<p>Restoration sprayed the basement unit with an enzymatic cleaner, but they did not follow full sewage remediation protocol. A technician later confirmed the work was incomplete because the landlord's insurance refused to cover it. No floorboards or porous materials were removed or sealed, and S&S Mechanical confirmed they did no cleaning — only plumbing work. — This is a biohazard situation!</p> <p>On July 9, I returned with my two dogs to begin living in Unit 1120. The landlord admitted she could still smell chemicals in my unit from the day before and called the restoration company. She also removed the condemnation notice from the basement unit door and said she planned to fight the designation and continue renting the space.</p> <p>By July 11–12, I began</p>					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		<p>experiencing chronic headaches. One of my dogs became lethargic and hid in the covered kennel. The other vomited repeatedly and developed diarrhea. I became increasingly ill as well.</p> <p>On July 13, Steve Smith — who has Stage 4 cancer — had to drive from California to retrieve the dogs because I was too sick to care for all of us.</p> <p>On July 14, I contacted Poison Control. They told me I needed the name of the chemical used to receive proper guidance. The landlord refused to provide the product name or the name of the company, despite being asked multiple times. I had to obtain that information through the prior tenant, who also confirmed that the basement still smelled like sewage when she returned for her belongings.</p> <p>When I attempted to</p>					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		<p>document the condition of the unit downstairs, a technician from Paul Davis physically obstructed me by pushing the door against me, preventing me from taking photos. I do have video evidence showing my floor was unsealed, exposing me and my pets to toxic vapors.</p> <p>The landlord refused to provide material safety data, obstructed inspection and photo documentation, and knowingly allowed me to occupy a potentially contaminated upstairs unit directly above an improperly treated biohazard zone. During this same period, the landlord's own dog — a healthy three-year-old purebred Yorkie — became violently ill and died.</p> <p>This is not just a civil issue. It is a public health concern and a potential ongoing exposure risk. I am requesting that this is treated as the biohazard</p>					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		it is.					
SER0096385	Service Request - Homeless Concerns on Private PropertySER0096385	homeless camp in front of building	230 E Liberty St, Reno, NV 89501	Open	Code Enforcement	2025-07-17 08:39:32	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0096386	Homeless Encampment APN: 082-840-09SER0096386	Per RFD - Subject: Request for Cleanup at N. Virginia Street Good afternoon, everyone Thank you for your efforts in addressing the areas along N. Virginia Street. However, we have noticed that some of the homeless encampments have returned to the location that was cleaned just over a month and a half ago. We are particularly concerned about the encampment located west of N. Virginia Street and south of Wellington Way, situated down the embankment among the trees. The individuals at this encampment are using cooking fires both during the day and at night, which presents a significant fire risk. If possible, could the area be assessed for cleanup? That would be greatly appreciated.	7445 Essex Way, Reno, NV 89506	Open	Code Enforcement	2025-07-17 08:41:03	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		<p>Thank you for all that you do. If you need any additional information, please feel free to reach out. I have also attached the two other Captains at RFD Station 10 to this email for their awareness.</p> <p>Have a great day!</p> <p>Paul Salerno Captain City of Reno Fire Department</p>					
SER0096390	250 E. Grove St - Dumpster Placement SER0096390	The reporting party is expressing concern with the placement of a Waste Management dumpster as it sits on the side of a yard fence. It has a strong odor and creates a noise concern on pick-up day. They believe there is a better location for it	250 E Grove St, Reno, NV 89502	Open	Code Enforcement	2025-07-17 09:03:44	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0096394	1196 S Rock Blvd SER0096394	Per Business License Compliance : "First Name: Lucy Last Name: Buecking Email Address: lucy.buecking@gmail.com Phone Number: 7755304697 Business Address : 1196 S Rock Blvd Business name : Laborworks Business License number : What type of work is being done : Days of the week the work is typically being done : all days of the week What time is work typically being done? : Describe the issue : The business has more than 2 cars in a spot where overnight occupancy occurs. There have been cars overnighing last night, and a third car is parked in the same spot."	1196 S Rock Blvd, Reno, NV 89502	New	Code Enforcement	2025-07-17 09:24:08	
SER0096398	Service Request - Yard issues on private property SER0096398	two trucks blocking the sidewalk	2970 Scottsdale Rd, Reno, NV 89512	Open	Code Enforcement	2025-07-17 09:37:14	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0096402	FW: A new Service Request has been created [Request ID #189433] (Street Sign) - City of RenoSER0096402	<p>Good day,</p> <p>Below is a request received by Washoe311. It looks like Gallian Lane is a private road and not sure if the sign is on the S. Virginia side. Would you be able to respond to the citizen please. We are including them in this email.</p> <p>Please let us know if we can provide any additional information.</p> <p>This request will be closed upon receipt of a status update from your office.</p> <p>Sincerely,</p> <p>[cid:image001.png@01DBF6FF.28E8CB40] Washoe311 Service Center Communications</p>	9190 S Virginia St, Reno, NV 89511	Open	Code Enforcement	2025-07-17 09:44:51	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		Division Office of the County Manager washoe311@washoeco unty.gov<mailto:washoe 311@washoecounty.gov s> Office: 3-1-1 775.328.2003 Fax: 775.328.2491 1001 E. Ninth St., Bldg A, Reno, NV 89512 [cid:image002.png@01 DBF6FF.28E8CB40]<htt ps://url.usb.m.mimecast protect.com/s/gHAoCDw KQBhOjpOzCWfPijCfOh ?domain=washoecounty .us> [cid:image003.png@01 DBF6FF.28E8CB40] <https://url.usb.m.mimec astprotect.com/s/LIXCC EKL0Du61y62Uwh2i7JA ku?domain=twitter.com> [cid:image004.png@01 DBF6FF.28E8CB40] <https://url.usb.m.mimec astprotect.com/s/2DG1C GwNMGhLWnLRspiEiB kugV?domain=facebook .com> [cid:image005.png@01 DBF6FF.28E8CB40] <https://url.usb.m.mimec astprotect.com/s/n4CUC JEKnlTQpOQvCLsmiyI UUw?domain=washoec ounty.us>					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		<p>Have some kudos to share about a County Manager's Office employee or experience? Submit a nomination for a Washoe Star by clicking this link: WASHOE STAR<https://url.usb.m.mimecastprotect.com/s/QAGICKAILMcr8KrNUptri54D07?domain=urldefense.com></p> <p>NOTICE: This communication, including any attachments, may contain confidential information and is intended only for the individual or entity whom it is addressed. Any review, dissemination, or copying of this communication by anyone other than the recipient is strictly prohibited by the Electronic Communications Privacy Act, 18 U.S.C. 2510-2521. If you are not the intended recipient, please contact the sender by reply email, delete and destroy all copies of the</p>					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
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original message.

From: Washoe311
 <washoe311@washoecounty.gov>
 Sent: Thursday, July 17, 2025 7:22 AM
 To: Washoe311
 <Washoe311@washoecounty.gov>
 Subject: A new Service Request has been created [Request ID #189433] (Street Signs) – City of Reno

Open Washoe County, NV A new service request has been filed.
 Service Request Details
 ID 189433 Date/Time 7/17/2025 7:22 AM Type Roads General Address
 9200 S VIRGINIA ST, Reno Origin Website Comments Gallian Lane and South Virginia needs to have

Washoe County, NV A new service request has been filed.
 Service Request Details
 ID 189433
 Date/Time 7/17/2025 7:22 AM

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		Type Street Signs Address 9200 S VIRGINIA ST, Reno Origin Website Comments Gallian Lane and South Virginia needs to have the street sign replaced. Submitter Belez-Juarez, Jane 1640 E Commercial Way Reno, NV 89512 775-348-6909 belezj@reno.gov<mailto: :belezj@reno.gov> View in QAlert<https://url.usb.m. mimecastprotect.com/s/ xrN9CLAmvNCYNqYrH guyvSPmE?domain=url defense.com> Washoe County, NV 2025-07-17 14:21:35Z					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0096403	Service Request - Yard issues on private propertySER0096403	Some of the properties backing up to Redfield Parkway between Baker Lane and Brittany Avenue have trees and shrubs growing over the sidewalk. Some of the plants have sharp thorns that can injure people walking on the sidewalk. Please inform the people whose homes back up to Redfield Parkway that this property (which is actually on the other side of their back fence) is their responsibility to keep up.	895 Redfield Pkwy, Reno, NV 89509	New	Code Enforcement	2025-07-17 09:56:54	
SER0096405	Service Request - Yard issues on private propertySER0096405	Dead trees on property behind Wal Mart in the Firecreek Crossing shopping center. The dead trees are just off of Redfield Parkway behind WalMart. Near Redfield Parkway and Brittany Avenue. With the high temperatures and fire dangers the dead plants should be removed.	869 Redfield Pkwy, Reno, NV 89509	Open	Code Enforcement	2025-07-17 10:03:57	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0096408	Service Request - Yard issues on private propertySER0096408	Dead trees on the property behind Michael's in the Firecreek Crossing shopping center. With the high temperatures and fire dander these dead trees should be removed. They are also a blight on our community. The dead trees are just off of Redfield Parkway between Talbot Lane and Brittany Avenue.	851 Redfield Pkwy, Reno, NV 89509	Open	Code Enforcement	2025-07-17 10:11:17	
SER0096415	Service Request - Debris on Private PropertySER0096415	Trash in the property that is the property of Red Robin and Save Mart. The trash is on the north side of McCarran Blvd and Kietzke Lane.	4999 Kietzke Ln, Reno, NV 89509	Open	Code Enforcement	2025-07-17 10:18:01	
SER0096416	Service Request - Shopping Cart AbatementSER0096416	2 shopping carts on Redfield Parkway across from Save Mart grocery store.		New	Code Enforcement	2025-07-17 10:24:23	
SER0096419	Service Request - Shopping Cart AbatementSER0096419	Shopping cart on Redfield Parkway near the corner of Baker Lane	279 Redfield Pkwy, Reno, NV 89509	New	Code Enforcement	2025-07-17 10:28:34	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0096421	Service Request - Fire Code ViolationSER0096421	Extension cords running for unit to unit. people living in units doing unlicensed work. The storage units have about 6 or more people living in the units. Concerned about the fire hazards because they already had a fire at this location	240 Linden St, Reno, NV 89502	Open	Code Enforcement	2025-07-17 10:31:41	
SER0096423	Service Request - Debris on Private PropertySER0096423	Debris on Sam's Club property. The debris (trash and furniture) off of Redfield Parkway between Virginia Street and Brittany Avenue.	270 Redfield Pkwy, Reno, NV 89509	Open	Code Enforcement	2025-07-17 10:32:55	
SER0096427	Service Request - Shopping Cart AbatementSER0096427	Shopping carts on Kumle Lane. One of the shopping carts is in the ditch others are close by.	568 Kumle Ln, Reno, NV 89509	Closed	Code Enforcement	2025-07-17 10:52:56	
SER0096432	Service Request - Shopping Cart AbatementSER0096432	Shopping cart under tree on Virginia Street near Kietzke Lane.	4806 S Virginia St, Reno, NV 89502	New	Code Enforcement	2025-07-17 11:03:33	
SER0096434	Service Request - Shopping Cart AbatementSER0096434	Shopping carts left behind the McCarran Blvd bus stop on Virginia Street near McCarran Blvd.	5302 S Virginia St, Reno, NV 89502	Closed	Code Enforcement	2025-07-17 11:07:22	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0096448	Dead Tree at 1055 S. Wells Ave SER0096448	Per UF Casey - Hi code, I'm unsure if we've sent 1055 S Wells Ave over before but there's three dead trees right next to public right of way that need to be removed and replaced. I'll attach a photo of them. Let me know if there's anything else needed from me.	1055 S Wells Ave, Reno, NV 89502	Open	Code Enforcement	2025-07-17 12:16:29	
SER0096452	103 Sunnyside Dr- vacant house and weeds SER0096452	The reporting party advises that there is a large amount of weeds in the front yard of this property.	103 Sunnyside Dr, Reno, NV 89503	Open	Code Enforcement	2025-07-17 12:42:05	
SER0096465	Service Request - Junk Vehicle on Private PropertySER0096465	The person living at 1608 Sagehen Lane has an excessive number of cars, trucks, trailers, RV's, etc. I do not know how many of them are operable or if they would be considered junk. They stick out beyond his driveway. Additionally, he has parked a trailer and junk vehicle on the vacant lot next door, 1602 Sagehen without permission.	1608 Sagehen Ln, Reno, NV 89506	Open	Code Enforcement	2025-07-17 13:52:29	
SER0096481	Service Request - Sidewalk ObstructionSER0096481	Overgrown bush is obstructing public sidewalk.	3460 Cypress Way, Reno, NV 89502	Open	Code Enforcement	2025-07-17 14:39:07	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0096498	Service Request - Yard issues on private propertySER0096498	Overgrown weeds in front yard. Ongoing issue.	4485 Perro Ln, Reno, NV 89502	New	Code Enforcement	2025-07-17 15:40:31	
SER0096503	Service Request - Yard issues on private propertySER0096503	LOCATION ON EAST SIDE OF BOYNTON (JUST NORTH OF AMADOR WAY) Older Chevy Silverado with some front grill damage and damaged rear (Unk) Nevada plate. Both truck bed and trailer full of (?) misc items. BELIEVED TO BE LIVING ON BOYNTON WITH TRAILERS FULL OF MISC STUFF ALONG WITH FOREST RIVER WRITTEN ON SIDE OF 5th WHEEL.		New	Code Enforcement	2025-07-17 15:49:08	
SER0096507	Service Request - Homeless Concerns on Private PropertySER0096507	Numerous homeless people camping out in abandoned boarded houses across from the senior center. Garbage everywhere, doors kicked in, and saw a fire there the other night when driving on Sutro an accident waiting to happen! Owner of property should be responsible for having a chain link fence with locked gates.	879 Sutro St, Reno, NV 89512	New	Code Enforcement	2025-07-17 17:04:46	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0096517	Service Request - Building - Vacant/Blighted/Unsecured reSER0096517	336 and 344 E 7th st have been boarded up. No one is maintaining the propriety and there has been at least one homeless break in resulting in a fire that RFD had to respond to. Trash and weeds are the main concern, also the owner seems to be very absent / not caring about the properties creating attractive nuisance.	336 E 7th St, Reno, NV 89512	New	Code Enforcement	2025-07-17 20:39:02	